Cookies Policy

"COORDINADORA INTEGRAL ÓPTICA DE SERVICIOS AGRUPADOS, S.L." (CIOSA), hereinafter, the "CIONE GROUP", reserves the right to use "cookies" on the Website **www.cione.es** (hereinafter, **"www.cione.es"** or the "Website"), to recognise frequent Users and customise their experience while browsing the Website, by pre-selecting the language or providing the most suitable or specific content.

WHAT ARE COOKIES?

Cookies are files that can be downloaded to the User's device (hereinafter, the "User" or "Users") from the Website. They are tools that play a key role in providing several information society services. Among others, they allow the Website to store and retrieve information on the browsing habits of Users or from their devices and, according to the information obtained, can be used to recognise the User and improve the service provided.

TYPES OF COOKIES

Below are the different types of cookies, according to the entity managing the domain from which cookies are sent and which processes the data gathered with these cookies:

- **Own cookies:** cookies sent to the User's device from a device or domain managed by the editor and from which the service requested by the User is provided.
- **Third-party cookies:** cookies sent to the User's device from a device or a domain not managed by the editor, but by a third-party entity that processes the data gathered with these cookies.

Cookies installed from a device or domain managed by the editor, but in which the information is collected with these cookies and then processed by a third party, these cookies will not be considered as own cookies.

There is also a second type of classification, according to the period of time during which the cookies are stored in the User's browser:

- **Session cookies:** designed to gather and store data while the User is browsing the Website. They can be used to store information that is only required to provide the service requested by the User for a single time (for example, a list of products purchased).
- **Persistent cookies:** the data stored in a device, which can be accessed and processed over a period of time defined by the entity responsible for managing and processing the cookies, and which may vary from several minutes to several years.

Finally, cookies are also classified in a third category, according to the purpose for which the data gathered is processed:

- **Technical cookies:** these cookies allow Users to browse a website, platform or application and use the different options or services offered, for example, control of traffic and data communication systems, login identification, access restricted areas, remember items in an order, complete the process for making an order, request to sign up for or participate in an event, use security elements during browsing, store content to play back video or audio, or share content on social media, etc.
- **Customisation cookies:** these cookies allow the User to access the service with a series of pre-defined general characteristics, according to a series of criteria on the User's device, such as, for example, the language, type of browser used to access the service, the regional configuration from which the service is accessed, etc.
- **Analysis cookies:** they allow the entity responsible for processing the cookies to monitor and analyse the User's behaviour on the websites on which these cookies are used. The information gathered with this type of cookies is used to measure the website, application or platform activity and to measure the browsing profiles of the Users of these websites, applications and platforms to implement improvements, according to the analysis of the data gathered from Users who use the service.
- **Advertising cookies:** these cookies can be used to manage advertising spaces more effectively.
- **Behavioural advertising cookies:** they store information about the User's behaviour through the on-going analysis of their browsing habits, which allows a specific profile to be prepared and to show personalised ads to the User according to this profile.
- **Cookies from external social media:** these cookies allow Users to interact with the content on different social media platforms (Facebook, YouTube, Twitter, LikedIn, etc.) and which are generated for the users of these social media platforms. The terms and conditions for using these cookies and the information gathered are regulated by the privacy policy of the corresponding social media platform.

STATEMENT OF THE COOKIES USED ON WWW.CIONE.ES

The Website uses Google Analytics, a website analytics service developed by Google, which is used to measure and analyse the browsing data. You can see that your browser stores these types of cookies. These will be own, session or analysis cookies.

The web analytics information provides information about the number of users accessing the Website, the number of pages visited, the frequency and number of Users visiting the same page, duration of the visit, the browser used, the operator providing the service, language, device used and the city to which the IP address is assigned. Information to provide a personalised and improved service by the Website.

To guarantee anonymity, Google will anonymise this information by trunking the IP address before it is stored, so Google Analytics cannot use it to locate or gather information that can identify the Website's Users. Google can only send information gathered from Google Analytics to third parties when it is legally compelled to do so. According to the conditions for delivering the Google Analytics service, Google will not associated the User's IP address with any other information that it may store.

 Use of Google Analytics cookies on the Website:

- https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage?hl=es

Privacy terms and conditions of Google Analytics:

- https://www.google.com/policies/privacy/

ACCEPTING THE COOKIES POLICY

The **CIONE GROUP** shows information about its cookies policy on the bottom of the Website to ensure that the User is aware of this. The User can perform the following actions with this information:

- **Accept cookies.** This notice will not be displayed again when any page of the Website is accessed during the active session.
- **Close.** The notice will stop appearing on the Website.
- **Edit the settings.** The User may obtain more information about what cookies are, read the cookies policy of **www.cione.es** and edit the browser's settings.

EDITING THE COOKIES SETTINGS

Users may allow, block or delete the cookies installed on their device from the settings of the browser installed on their device. Some of the services may stop being available when cookies are disabled. The way in which cookies are disabled will depend on the type of browser, but these are usually disabled from the "Tools" or "Options" menu. The User may also find how to disable cookies in the "Help" menu. A User can choose what types of cookies will be enabled or disabled on the Website at any time.

Likewise, Users may allow, block or delete the cookies installed on their device from the settings of the browser installed on their device:

- **Microsoft Internet Explorer or Microsoft Edge:**
  https://support.microsoft.com/en-us/microsoft-edge/microsoft-edge-browsing-data-and-privacy-bb8174ba-9d73-dcf2-9b4a-c582b4e640dd
- **Mozilla Firefox:** https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox
- **Chrome:** https://support.google.com/chrome/answer/95647?hl=en-GB&sjid=15646432355164076662-EU
- **Safari:** https://www.apple.com/legal/privacy/en-ww/cookies/
- **Opera:** https://help.opera.com/en/latest/web-preferences/#cookies

In addition, the User may manage the way in which cookies are stored by the browser with the following tools:

- **Ghostery:** www.ghostery.com/
- **Your online choices:** www.youronlinechoices.com/es/